

Referenc	Category	Decided	Decision	Decision Reason	Remedy	Service improvement re
18000945	Benefits & Tax	18 Apr 2018	Insufficient information to proceed and PA advised	Incomplete/Invalid	Null	
18002576	Environmental Services & Public Protection &	21 May 2018	Premature Decision - advice given	Referred back for local resolution	Null	
18007223	Housing	07 Aug 2018	Premature Decision - advice given	Referred back for local	Null	
18007307	Planning & Development	08 Aug 2018	Insufficient information to proceed and PA advised	Incomplete/Invalid	Null	
18007178	Planning & Development	01 Oct 2018	Not warranted by alleged injustice	Closed after initial enquiries	Null	
18008293	Environmental Services & Public Protection &	24 Oct 2018	26(6)(c) Court remedy	Closed after initial enquiries	Null	
18015517	Environmental Services & Public Protection &	14 Mar 2019	Not warranted by alleged injustice	Closed after initial enquiries	Null	
18019779	Housing	26 Mar 2019	Signpost - go to complaint handling	Advice given	Null	
18017618	Corporate & Other	28 Mar 2019	S27 not by member of the public	Closed after initial enquiries	Null	

Appendix 3